

JUREL M. SARANGANI

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WORK EXPERIENCE

Datamatics Global Services Corp | IT Support Intern

November 2025 – March 2026

- Provided hardware and software troubleshooting support for agents, resolving technical issues to minimize downtime.
- Delivered IT support and technical assistance to ensure smooth system operations across departments.
- Diagnosed and resolved network connectivity and workstation issues in a fast-paced BPO environment.

DYHP RMN | Technical / Graphics Intern

June 2025 – August 2025

- Assisted in graphic design using Adobe Photoshop for on-air, Facebook page post and promotional materials.
- Operated OBS Studio for live broadcasting, managing audio/video feeds and broadcast quality.
- Performed hardware and software troubleshooting to maintain studio equipment functionality.

PROJECTS

Web-Based Retail Operation Management System — *PHP · Laravel · MySQL | Capstone*

A retail management system with inventory tracking, sales transactions, role-based access control, and automated reporting.

DigestQ – Interactive Digestive System Learning App — *Android · .NET MAUI*

An interactive learning app teaching the digestive system through diagrams, simulations, and a gamified point system.

SKILLS

Troubleshooting: Hardware/software troubleshooting (CMD), network configuration, Windows installation, OS reinstallation

Web Development: HTML, CSS, JavaScript, PHP, Laravel, Symfony

Mobile Development: Flutter, Dart, Java (Android), .NET MAUI

Programming Languages: C++, C#

Tools & Software: OBS Studio, Adobe Photoshop, MySQL, Git, Visual Studio Code, Visual Studio

EDUCATION

Cebu Eastern College — Bachelor of Science in Information Technology — Cum Laude

2022 – 2026

Mabolo National High School — Senior High School, TVL – ICT CSS — With Honors

2020 – 2022